

Attachment # 2

Summary Log for June 1, 2002 – May 31, 2003 New York Relay

For the period of June 1, 2002 through May 31, 2003, Sprint processed 4,734,033 outbound calls on behalf of New York Relay, receiving a total of 244 ($< 0.01\%$) customer complaints. All 244 complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these 244 complaints were escalated for action to the State of New York or to the Federal Communications Commission.